



## Change to DEFT Payments at Australia Post



### Dear Lot Owner

You may be aware that on 1 October 2016 a \$2.75 processing fee was introduced for DEFT payments made at Australia Post outlets.

When you pay your levy via DEFT at Australia Post, you will be charged this processing fee at the time of payment.

For example if your levy is \$100.00, \$2.75 will be added to your levy payment amount at point of payment at Australia Post, so your total payment due will be \$102.75.

**It is important to note that, if you choose not to pay the \$2.75 processing fee at time of payment, this amount will be deducted from your levy payment.**

This will result in a shortfall in the actual amount outstanding to your Strata Manager. Please note that the processing fee is applied by DEFT Payment Systems, and not your Strata Manager.

For alternative methods of payment using DEFT, please refer to your levy notice or contact the DEFT Support Line on 1800 67 21 62 or visit [www.DEFT.com.au](http://www.DEFT.com.au)